



Introduction to IAS Service

Who we are

IASS is a free, confidential and impartial service for children and young people aged 0 – 25 years, with SEND, and their parents, living in Telford and Wrekin.

Every local authority has to provide an information, advice and support service. Telford and Wrekin SENDIASS is an outsourced service and operates within Telford and Wrekin Council for Voluntary Services. All IASS staff provide information and advice relating to education, health and social care, including SEN / disability law and national and local policy.

Our team

All staff are professionally trained and to ensure that the information provided is up to date and based on law the Information, Advice and Support Services Network (IASSN) provides regular training delivered by the Independent Provider of Special Education Advice (IPSEA). IASS must complete all three levels. **IASS Minimum Standards** are approved by the Department for Education (DFE) and department of Health and Social Care (DHSC) and all IAS Services must work within them.

How we can help

IASS can signpost you to additional local and national sources of information. They can also help with paperwork and preparation for meetings, discussing what questions to ask and empowering you to share your views. We can explain jargon to help your understanding.



Telford & Wrekin SENDIASS
Telford & Wrekin CVS
Registered Charity Number: 702589
A Company Limited by Guarantee Number: 2436644

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Telford and Wrekin
Clinical Commissioning Group

IASS offers support to resolve issues including any concerns and complaints, appeal decisions and support to develop good communication between you and services including school, Telford and Wrekin Local Authority.

IASS recognises the importance of having up to date information and delivers training sessions across Telford.

If you would like us to deliver training or a workshop in your college or school, or you run or are a member of a community group and would like us to deliver training, please contact us to discuss this further.

Contact **Telford and Wrekin SENDIASS** for information, advice and support:

Phone: 01952 457176

Email: info@iass.org.uk

